

Payment & Policies

10/ Payment:

A 50% deposit is due in order to retain the event date. For parties less than \$1000, the event needs to be paid in full amount, with no exceptions. This payment locks in the cook date and ensures that the chef has the funds provided to purchase groceries and other expenses.

The full amount will be due within 72 hours before the event date.

We will not do an event if the full amount is not paid.

Failing to pay the full amount (without communicating with us) of the event 72 hours before will be taken as a cancellation, therefore, 50% of the total will be forfeited to cover any incidentals or materials already purchased.

11/ Cancellation:

- Canceling 10 days prior to the service: 100% will be refunded.
- Canceling between 9 and 4 days prior to the service: 70% value will be refunded.
- Canceling within 72 hours prior to the service: 50% of the total will be forfeited to cover any incidentals or materials already purchased. The remaining half of the service total will be refunded to the client.
- Canceling 48/24 hours prior to the service: 0% of the total will be refunded.

12/ Reschedule:

If a client needs to re-schedule, it must be done at least five (5) days prior to the scheduled service date and may result in a service charge. The chef will do his best to accommodate your new cook date within the current availability.

13/ Late Fee:

If you decide to pay the remaining balance 48/24 hours before the event, a \$50 late fee will apply. Unless you communicate with us, before those 72 hours or there has been an exceptional situation, the fee might be waived.

14/ Mileage Fee:

If the event is more than twenty (20) miles (roundtrip) away from our location a mileage/gas fee will be charged, the starting cost is \$50, forty (40) miles is \$80 and 60 (sixty) miles is \$110 this is to cover up the expenses of going to your area.



15/ Grill:

I have a custom-made, wood-fired, smoker grill. It's portable, and I can bring it to your location, since it might be hot even after the event, we might need to come back the next day to pick it up. The grill has a fee of \$150 and that covers up the cost of bringing it to your location and if we need to pick it up the next day.

16/ Animals:

We love animals! But sometimes they try to get in the garbage bags, throw some things away, start chewing on our utensils or might get in the way and get hurt. We recommend that your pet is in a safe place while we are working, we are not responsible for your animal(s) safety.

If you have an aggressive animal, we kindly ask you to keep it away from us for the whole service.

17/ Table Decor:

A beautiful table is a perfect complement to an incredible dinner. However, we don't bring table decor, candles, table cloths, or any decoration item. This is the client's responsibility.

18/ Parking:

It's the client's responsibility to advise us/give us a proper parking location. We carry boxes, coolers, containers, bags and we need a safe place where we can unload and load the cooking supplies. If the client has a building/special paid parking, it's the client's responsibility to pay the hourly parking fee for us.

18/ Gratuity:

Parties of 4 will have 15% gratuity added. Parties of 6 or more will have 18% gratuity added. While parties of 9 or more will have 20% gratuity added. Parties of 15 or more will have 23% added. Parties of 20 or more will have 25% added and Parties of 30 or more will have 28% added.

19/ Assistant:

For parties of 6 or more, an assistant will be needed to proceed with the diner in time and manner. The assistant is \$30 per hour and it will help with the prep, cooking, serving & cleaning. The minimum is 5 hours per assistant.



20/ Taxes:

There is a 7.5% tax added to every invoice.

21/ Last Minute:

There is a \$100 last-minute fee if you require the event to be the same day as the inquiry. Also, it will include a 25% gratuity.

